

Symbiosis between IT and industry

At its core, the IT industry in Austria comprises around 17,400 companies and achieves a production value of 20.8 billion euros as well as a direct and indirect turnover of 28.75 billion euros. This secures 181,000 high-quality jobs in Austria, as the value added per employee in the IT industry is higher on average than in the economy as a whole. Michael explains that "the symbiosis between IT and traditional industry is one of Austria's strengths. My role within the department responsible for international programmes is to support companies, as well as research organisations to some extent, in international R&D activities. They can approach us and submit projects for funding. As National Project Coordinator for Eureka, and therefore Clusters like ITEA, I make sure they go through the whole process, evaluation and funding, getting support to ensure that everything runs smoothly. If there are problems, I react to these problems and suggest ways to go forward."

Developing digitalisation competence

Austria has a lot of traditional sectors and with the emergence of digital technologies, also in the more traditional sectors, a major focus is to identify the added value that digital technologies can provide for these sectors, where there are many companies that can still benefit. Michael: "This is one of the initiatives we are keen to support. With the funding provided by FFG we are increasing the level of digitalisation within companies because there is good reason to believe that this creates added value. The IT industry in Austria is quite substantial in itself and there is always a certain buzz around the latest technologies like blockchain, augmented reality and artificial intelligence. As FFG we put on the table dedicated funding for software topics through various instruments like Competence Centres for Excellent Technologies where companies and research partners are focusing on applicationoriented cutting-edge research."

The merging of man and machine

"Austria has a very strong strategy and policy regarding digital technologies. There are many roadmaps on different topics, like quantum technologies, the space sector, 5G and more. We also support the strategies with concrete actions, like the competence centres I referred to earlier but also with different thematic funding programmes. We help execute these strategies on all the topics that seem relevant for competitive advantages, but we also have a focus on what we call digital humanism," Michael explains. "I like to think that in Austria we put the human in the middle. We take a human-centred approach in many of our strategies and follow this through in concrete actions. I am convinced that this human-machine interface is



becoming increasingly prominent. We already notice it now with smartphones, as we have extended our brain through the smartphone to access a lot of information. So some of the knowledge is no longer in our brain, it is on our devices. And we have integrated that in our own intellect in a way, in our own processes, how we communicate. So yes, the machine, artificial intelligence and the digital world will continue to merge with how humans communicate, interact, think and work, Research funding can help ensure that this happens in a sustainable way." Alexander adds that "we are also trying to create, with AI and digital technologies, a sort of ecosystem, one that contributes to industry, mobility, energy, circular economy and cities. This is our main focus area of the ministry. With digital technologies, we try to contribute to this mission."

Bottom-up and thematic funding schemes

In general, the FFG also provides bottom-up funding to companies. "So if any company has an innovative idea in the software sector, they can get funding. One of the main FFG programmes is a bottom-up programme where everything is defined by the company, including the topic, budget and runtime. Of course, here we rely on the applicant when it comes to defining the project scope, but this offers a lot of freedom to the companies to submit projects on software innovation. Also, if they have international partners, they can join them in an ITEA project with this bottom-up funding scheme. The benefit in addition to getting access to the innovation ecosystem in the international software sector is that cross-border projects can be funded at a higher intensity. Our bottom-up funding programme is targeted at single-firm applicants, but if there are multiple organisations from Austria working on a project, they might want to take a look also at the thematic funding programmes of FFG. Different calls in the thematic funding programmes address important economic or social topics which will shape our future lives. Activities of Austrian companies, universities, R&D institutions are supported by Calls for projects in specific subject



areas of ICT and digitalisation, interlinked with application fields and societal challenges. Through ITEA, submitted projects can also be embedded in transnational cooperation."

Promoting the options

While there is broad awareness in Austria of the national policies and priorities, FFG is hard at work to promote all the options that are available to companies. "We are planning to organise the next International B2B Software Days for the software sector in Austria in early 2025, a biannual event. Last year's edition (7th) also contained a slot for ITEA and can be seen as an example of activities that support international software innovation in Austria through ITEA. But," as Michael comments, "at the end of the day, it's up to the companies at some point to recognise the value of international R&D and follow up. A lot of companies rely on competence in the research sector, because it's not always easy for companies, especially for smaller and medium companies, to have a dedicated person doing in-depth research for the fundamental knowledge they need, so they rely on research organisations in projects. And it can also go the other way around, that research organisations create a spin-off or spin-out from the university that can also submit an application for funding at FFG. And that happens quite often actually."

Alexander is keen to point out that in bottom-up programmes, one of the criteria recently introduced is a sustainability criterion. Sustainability is a hot topic, Europe-wide in the large lighthouse projects and in Austria. "Projects have to address the Sustainable Development Goals. These would be the projects we are looking for."

Visibility, connections, network

Eureka Clusters and specifically ITEA are internationalisation instruments that support Austria's goals and priorities, Michael stresses. "If we have a partner from Austria and any other country like Germany, and they want to cooperate on R&D,

they need an instrument, they need a framework, they need a network. Eureka provides this opportunity. It provides this network, the legal framework and so on. We have to have a reliable instrument in place to enable this European and even global cooperation.

"The Clusters in particular create large or mediumsized projects. These projects have a lot of impact because they cover a broad value chain, the whole value chain even, and include big players and research organisations. Often there is a follow-up project. So it's really a good way to create a return on investment for the funding provided. In the software sector in particular, it's very important to have a standardisation because then you can roll out a solution more easily. Also for small and mediumsized enterprises, when they develop something in the software sector, if they use standards or if they define standards, then others can use their products, or they can use other products. This is an ecosystem. To create these standards, you have to have a certain mass in the consortium to move something, because otherwise you will be ignored by the international community. I think this is one of the added benefits of the ITEA Cluster. And you are in the forefront of R&D, knowing what is out there. In fact, sometimes the companies applying for an ITEA Cluster project do not even care about the funding. They just want to be in the consortium. Now that is very rare because companies really like funding. But there are cases where companies participate self-funded just to be in the consortium, be part of the ITEA Community to be noticed and also to influence certain things. They gain visibility, connections, network."

More information:

https://www.ffg.at/